

NICKI HENDRICKSON

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16522 47th Ave. Apt 3A
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PROFESSIONAL NURSING INSTRUCTOR

MEDSURG Nursing & Mental Health Nursing & Home Health

Hard-working, Knowledgeable, and Outgoing **Nursing Professional** with 26+ years of extensive experience in the nursing industry, has proven expertise developing and executing highly successful teaching initiatives, while embracing effective training methods that maximize learner's potential. Excellent communicator has the ability to convey relevant information clearly, confidently and unambiguously, responding accurately and promptly to students while meeting the requirements of the training activity. Maintains a positive and enthusiastic approach whilst striving to deliver educational targets and goals. Patient-oriented individual loves to work with patients and has profound understanding and compassion in caring for people.

Highly energetic and reliable specialist has deep knowledge of nursing practices and **specializes in Medical Surgical Nursing, Mental Health Nursing and Home Health** services. Versatile and upbeat aspirant exudes a warm personality and is passionately keen to deliver high quality output at all times.

- ✦ Skillful Communicator & Presenter
- ✦ Learning & Evaluation Principles
- ✦ Excellent Compassion & Listening Abilities
- ✦ Expert in Medical Teaching & Instruction
- ✦ Proficient Social & Interpersonal Abilities
- ✦ Adept in Prioritization & Multitasking

CAREER HISTORY

Adirondack College

Apr 2007- Present

Vocational Nursing Instructor
New York

- ✦ Served as a Vocational Nursing Instructor teaching Mental Health Nursing, Medical Surgical Nursing and Professional Development; **provided high quality training** and demonstrated strong ability to conduct effective coaching and counselling that meets set objectives and goals
- ✦ Exhibited willingness to **embrace new teaching methods** and continuously strived to refine and strengthen the learner experience; devised and pioneering the roll out of online learning.
- ✦ Assumed full responsibility for managing and overseeing examinations; **delivered comprehensive support during the revision of the syllabi.**
- ✦ Maintained strong cooperative relationship with faculty to establish most relevant and effective course content and grading standards; **deliberately planned, instituted and analyzed the teaching-learning process**; devised and implemented numerous measures that contributed to outstandingly enhanced student's academic abilities; kept detailed course records in adherence with college policies.

Hospital Home Health (part-time)

Jan 2006 - Apr 2007

Staff RN
New Jersey

- ✦ Conducted thorough evaluation, assessment, and diagnosis of individuals and families' physical, mental, social, and environmental health status in order to **devise appropriate care plans that deliver best results in the treatment** of patients.
- ✦ Successfully **managed a diverse and challenging caseload**, in a prompt and professional manner, accomplishing targeted goals and objectives, and maintaining high quality output levels.
- ✦ Delivered substantial **case management** for clients by preparing care plans, working in conjunction with other health care providers such as physicians and social workers and referring clients to other health care resources; ensured all patients receive the highest quality of care and service at all times.

Living Hope & Health (prn)

Aug 2006 - Jan

2008
Staff RN
New York

- ✦ **Treated each patient with dignity and respect**; utilized a professional and respectful tone of voice in order to promote positive relationships with both the patients and their families.
- ✦ **Facilitated high quality patient care to psychiatric patients** including children, teenagers, and adults; delivered remarkable patient experience and assisted patients to achieve optimum health and

functional health status; formulated a goal-directed plan of care that is prioritized and based on determined nursing diagnosis and patient outcomes.

- ✦ Exhibited excellence in the utilization of the principals of communication, problem solving and **crisis intervention**; implemented care in a thorough, skillful, consistent, and continuous manner
- ✦ Practiced consistently with professional standards, maintaining calm and effective demeanor in **psychiatric and medical emergencies**.
- ✦ **Documented delivery of health care and nursing processes** in accordance with specific specialty area standards and network nursing policy; verified the accuracy of patient records and documented patients' clinical status and other related information in a well-organized and timely manner.

Nevada Home Health Program (prn)

Sep 2000 - July 2006

Staff RN

Nevada

- ✦ Demonstrated an ability to assess a medical situation carefully evaluating individuals and families' physical, mental, social, and environmental health status; **rendered individualized nursing care** based on specific patients' needs.
- ✦ Delivered substantial **case management** for clients by preparing care plans, working in conjunction with other health care providers such as physicians and social workers and referring clients to other health care resources; ensured all patients receive the highest quality of care and service at all times

Nevada Ambulance Service, Inc

Jan 1995 - Mar 2004

Vice President

Nevada

- ✦ **Optimized company's performance and strategic position** with the creation and institution of highly effective strategic plans; deployed various strategic initiatives required to create a profitable book of business; drove the business forward maintaining a continuous focus on business growth, profitability and development of new income streams.
- ✦ Successfully **orchestrated various aspects of the business**, assuming full responsibility for approving company operational procedures, policies and standards; ensured everyone understands and executes in accordance with applicable company's policies and procedures.
- ✦ **Strived for maximum team performance** and proactively worked towards more efficient and more effective accomplishment of set goals and objectives; **performed regular evaluations of activity reports** and financial statements to determine progress and status in meeting key objectives.
- ✦ Held accountable for the overall performance of the business; **defined goals and objectives that provide optimum output in terms of quality, performance, customer service and business growth**.
- ✦ Actively took part in numerous events, and conferences, conducting various promotional activities, that **increased and reinforced company's brand position**.

OTHER RELEVANT EXPERIENCE

Medical Park Hospital

Jan 1992 - Sep 1996

Staff RN

Senior Care Unit

Jan 1991- Jan 1992

Staff RN

Nevada Hospital

June 1990 - Jan 1991

RN Day Shift House Supervisor

EDUCATION, LICENSES & TECHNICAL SKILLS

Nevada State University, Nevada, 2012, Masters of Science in Nursing

Henderson State University, Arkadelphia, AR, 1990, Bachelors of Science in Nursing/Minor Psychology

Arkansas State Board of Nursing, Registered Nurse License 1990
Certification BCLS